

mandala

P O T T E R Y

T.N. CST #: 4721235 / 20.1.1998

(under AUROVILLE MAINTENANCE FUND)

Dana, Auroville 605 101, Tamil Nadu, India. Ph: 0413 2622685

mandalapottery@gmail.com : www.adilwriter.com : www.mandalapottery.com

TERMS & CONDITIONS for ceramic production works, APRIL 2015.

Our quote is only for the supply of ceramic / mixed media works, unless otherwise mentioned.

To commence work, we request a 50% advance on the full amount (including taxes, packing and couriering). The balance amount including all taxes and other charges is fully payable prior to dispatching the boxes from our studio in Auroville. Any additional taxes/deductions need to be clarified prior to placing order.

We pack our goods, the best we can. However, we are not responsible for damage in transit. Because of this we request clients to have the goods inspected before packing, at the pottery premises in Auroville. We courier ceramic work all over India with Blue Dart couriers, and have had extremely nominal breakage problems in all our dealings with them over the years. If you should wish to insure the goods over and above this, you may do so as you feel comfortable, at your cost. (We strongly request you not to go in for another courier company as Blue Dart has understood our material and way of working, which we are very satisfied with.)

All our ceramic work is handmade and wood/gas fired. This encourages slight variations in sizes, glazes, colours and the "feel"! ...we hope that this is what you are looking for. From past experience, we have encountered some minor firing imperfections inherent to the ceramic medium, like slight bending, shrinkage, glaze variations, etc., which we, at our discretion, may rectify prior to packing.

Receipt of the advance from the client's side is indicative of their acceptance of our terms and conditions dated 1/4/2015.

Details for bank transfers are at the bottom of our email to you.

Thank you.

MANDALA POTTERY, AUROVILLE, TN, India.